

WORK PACKAGE 3

Module 1

Diversity Management in the workplace in the context of HEI

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Trainer

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Diversity management in the workplace in the context of HEI

Objective

- **Acquiring knowledge concerning diversity management and cross-cultural communication**
- **Acquiring skills concerning managing diversity in work place and communicating cross-culturally**
- **Acquiring social competences concerning behavior in cross-cultural environment**

Content

The training will cover the variety of topics connected with diversity management, including:

- Managing diversity in workplace,
- Managing cross-cultural teams,
- Cross-cultural intelligence and stereotypes,
- Building trust in cross-culture environment,
- Cultural shock and adaptation
- Cross-cultural values and behaviors

Part of the training will also cover the topics connected with cross-cultural communication, including:

- Cross-cultural communication styles and approaches,

Cross-cultural work styles and behavior

Major Outcomes

At the end of 2-days workshop, participants:

- Understand the different cultural background and how to build trust in cross cultural environment
- Understand the concept of cultural shock Cross-cultural communication styles and approaches

Glimpses of the Program

